

INTEGRATED QUALITY POLICY - ENVIRONMENT – OCCUPATIONAL SAFETY AND HEALTH

The integrated policy applied by **BLUE LINE S.R.L.** in the field of quality, environment, health and occupational security is based on the commitment of its management to provide services that meet customer requirements in terms of efficiency and effectiveness without affecting significantly the environment and ensuring health and safety at work, according to the policy defined and assumed by the management.

To achieve this goals, the application of the integrated management manual is mandatory for all employees, they consistently act to achieve the goals of this policy, considering the determined risks and opportunities and taking into account the life cycle of products involved in the operation of its processes.

The company management has undertaken to maintain and permanently improve the integrated management system as required by ISO 9001: 2015 so as to constantly increase the effectiveness of the established processes for the field of the company's activity, as well as to reduce pollution and negative impact on the environment, the improvement and ensuring occupational safety and health.

The main company's directions in the field of quality, environment, health and occupational safety are the followings:

- Increasing the services competitiveness provided by employees qualification, training and experience as well as their proven competence;
- The continuous improvement of processes and activities by constantly consulting employees to identify opportunities to improve performance on occupational health and safety;
- To provide human, material, information and infrastructure necessary for further improving the system's effectiveness and the working environment so as to achieve compliance with the determined requirements.
- The process management according to the benchmarks requirements for achieving and continuously improving performance in the field of quality - environment - health and occupational safety and the effectiveness of the integrated management system.
- Achieving compliance obligations specific to the organization, applicable to the company's activities in the field of quality - environment - security and occupational health.
- The prevention of pollution, accidents at work and occupational diseases.
- An efficient management of waste resulting from the company's activities.

Date: 20.06.2019

Manager,
Iorga Valeriu



QUALITY POLICY

The quality of the services provided, the characteristic of our identity, will be ensured by the policy assumed in this respect, correlated with other company politics in order to satisfy the requirements and expectations of all the clients through:

- *an effective service control;*
- *a continuous improvement of processes and activities;*
- *the prevention of potential deficiencies;*
- *the increasing of responsibility and engagement of all the staff, providing stability and trust to our clients;*
- *the policy to prevent and combat corruption and bribery;*
- *the effective management of risks and opportunities.*

The intention and the decision to apply with responsibility and efficiency the requirements of this system, including human resources, financial and information materials, were declared through management commitment on maintenance and continuous improvement of Quality Management System.

The quality management has as main objective the orientation towards the performance of the company on all the dimensions of its activity, based on an internal organization system.

The effectiveness of strategic objectives, including specific concrete measures, the implementation and maintenance, is regularly followed in the management analysis and, where appropriate, the necessary corrections and corrective actions are established and implemented.

The administration is confident that by improving the quality management system it is possible to make the company profitable and to ensure an important place on the market.

Through quality policy, the company is committed to complying with the requirements of the ISO 9001: 2015 international standard, the compliance obligations and the effectiveness of the strategic objectives being monitored periodically in the management analysis.

Manager,

Date: 20.03.2018

Iorga Valeriu

